

eventu8 House
43 Shillingstone Drive
Heritage Park
Nuneaton
Warwickshire
CV10 7GA



EVENTU8
TERMS AND CONDITIONS

EVENTU8 ('the Company') accepts bookings for Customers on the Conditions set out below. No variation or alteration of these Conditions will be effective unless made in writing and signed by a Director.

1. THE CONTRACT

A contract shall be deemed to have been made between the Company and the Customer when the Customer has confirmed requirements by letter, email or facsimile and the Company has accepted such booking.

2. BOOKING PAYMENT

2.1 Deposit

An invoice representing a non-refundable deposit of 35% of the cost of the basic package as outlined will be forwarded within 7 days of booking and is due for payment forthwith. (NB: Ticket only orders will be invoiced in full.)

2.2 Price Increases

The basic package price is based on the cost of tickets to the event, materials, labour, subcontracts, transport, taxes, duties, and, where appropriate, currency exchange rates ruling at the date of booking. The Company reserve the right to amend the price to take account of any variation in these costs or the imposition of any new taxes or duties whatever occurring from whatever cause between the dates of booking and the date of the final invoice.

2.3 Balance Payments

The final invoice for the balance of all the amounts due must have been paid 10 weeks before the date of the event. If this final payment has not been made the Company may cancel and re-allocate the booking.

2.4 Late Bookings

Payment in full must be made on booking if this is less than ten weeks before the date of the event.

3. TICKETS AND INFORMATION

The Company will forward any tickets, passes and other information relating to the event when payment for the booking has been received in full.

Please be aware for ticket only purchases, some event tickets may feature identification details of the original buyer, which may mean that anyone other than the original buyer could be REFUSED ENTRY to the event. Alternatively, event organizers may seek to limit the use of tickets (or pass codes to buy tickets) to the original purchaser.

Although all tickets are sold in good faith, if you or your customer is REFUSED ENTRY on the above grounds, unfortunately we will be unable to give a refund. Please consider this risk before accepting the Terms & Conditions of sale.

4. EXTRAS

4.1 All charges for extra services and goods which the Company provide in addition to those outlined in the basic package will be invoiced after the event and are payable within 14 days from the invoice date.

4.2 Charges for extras will be the costs of the extra services and goods to the Company plus a service charge of 15% plus VAT.

Managing Director: Andrew Vincent

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5. CUSTOMER CANCELLATIONS

5.1 The Customer may cancel a booking by giving the Company written notice.

5.2 Where the Company receives notice of cancellation more than 16 weeks before the event date, it reserves the right to make a cancellation charge of 10% of the cost of the basic package.

5.3 Where the Company receives notice of cancellation more than 10 weeks and less than 16 weeks before the event date, it reserves the right to make a cancellation charge of 50% of the cost of the basic package. However, if the Customer resells the package booked, or (at the Customer request) the Company is able to do so, a refund of 40% of the basic package cost will be made to the Customer.

5.4 When the Company receives notice of cancellation within 10 weeks of the event date, no refund will be given. However, if the Customer resells the package booked, or (at the Customer's request) the Company is able to do so, a refund of 75% of the basic package cost will be made to the customer.

6. VARIATIONS FROM PACKAGES AS ADVERTISED.

The Company will make all reasonable efforts to provide any package advertised. However, it reserves the right to vary the date or the contents of advertised packages where it (in its absolute discretion) considers the variation necessary or reasonable.

7. CANCELLATIONS

No refunds will be made in the event in respect of which the package has been booked is cancelled (in whole or in part) as a result of adverse weather conditions or any other cause beyond the control of the Company.

8. LIABILITY

The Company acts as the Customers agent in making contracts with third parties for any road, rail, sea or air carriage hotel accommodation, restaurant booking and other services not provided by the company. The Company shall incur no liability whatsoever and the Customer shall indemnify the Company against any claim in connection with or arising from such contracts however such liability or claim shall arise.

9. LICENSING

Where appropriate, the provision of a package by the Company is subject to local licensing laws and conditions.

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10. CATERING

10.1 All items advertised are subject to availability.

10.2 No food or drink other than that provided by the Company may be brought to the event by the Customer or members of his party.

10.2 Drinks are supplied and charged on a sale or return basis as follows:

Beer, Wine, Champagne, Vintage Port, Brandy and Cognac - provided are sold by the bottle. All other liquor- provided by the bottle and sold by the tot.

10.3 Where a package extends over more than one day, the customer must state when booking whether or not separate stocks required for each day if this is the case, at the end of each of day, stocks will be removed by the company and the Customer must order the stock required for the following day.

10.5 The Customer is responsible for all orders made the members of his party, and the Company shall not be obliged to confirm all such orders with the Customer.

10.6 The Customer, or his authorised representative, will be required to sign an account of the closing stocks at the end of each day, and for any additional stocks issued during the day.

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